

<b>URKUNDE</b> Expertos en conectividad industrial	<b>09 – Quality policy</b>	<b>Nº ID:</b> ITE-01.03
		<b>Revisión:</b> 2
		<b>Fecha:</b> 01/01/2019

URKUNDE's management defines its Continuous Improvement Policy, which meets the requirements established in the Standard

### ISO 9001:2015

URKUNDE's mission is to ensure that the result of the work we carry out meets the expectations of our customers in terms of Quality, Technical Solutions, Price, and Delivery Time, as well as compliance with all applicable requirements in our work.

The future of our company depends on our profitability, recognition in the local and national market in the different sectors to which we direct our products and services with effort, allocation of resources and maximum involvement to meet the expectations of external and internal stakeholders of our company

The achievement of EXCELLENCE, through continuous improvement, in all our actions, is the primary objective of this Policy. And for this, the Management undertakes to establish and lead continuous analysis and monitoring processes, providing the organization with adequate resources to achieve URKUNDE's objectives and strategies

All members of the company are aware of this Policy and their greatest effort and collaboration is counted on to ensure that URKUNDE achieves continuous improvement of the quality management system.

Mendaro, January 15th 2018



Managing Director